

JOHN FOSTER PROJECTS PTY LTD

CUSTOMER SATISFACTION SURVEY

Project: Carlisle Motors

Job No: 413

Recorded By: Peter Weiss

Date: Wednesday, December 07, 2005

Customer (Representative) Contact: Richard Deguara

ITEM	DETAILS
In your view how did we perform?	VERY WELL
Do you believe you received value for money?	YES
Did we meet all time commitments throughout the job?	YES, ALLOWING FOR UNEXPECTED PROBLEMS ETC
Did you find our staff responsive to your needs?	YES
Does John Foster Projects operational expertise match your expectations?	YES
Are you satisfied with John Foster Projects capability to perform the work	YES
Does the product finish meet your expectations?	YES, VERY SATISFIED AT PRESENT
What aspects would be better done differently?	AS I'M NOT A BUILDER, I CANNOT COMMENT - BUT HAVE SEEMED TO GO RELATIVELY SMOOTHLY
Would you recommend us?	YES
How can we improve?	NO REAL IDEAS

COMMENTS: IT'S BEEN A PRESSURE WORKING WITH PETER WEISS AND PARTICULARLY STEVE + PATE ON THE JOB WITH WHOM I HAD CONTACT 3-4 TIMES PER DAY

Many Thanks